



**HikCentral Professional V1.7.0  
System Requirements & Performance**

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## Chapter 1 System Requirements

|                                |   |
|--------------------------------|---|
| <b>OS for Server*</b>          | <p>Microsoft® Windows 7 SP1 64-bit</p> <p>Microsoft® Windows 8.1 64-bit</p> <p>Microsoft® Windows 10 64-bit</p> <p>Microsoft® Windows Server 2008 R2 SP1 64-bit</p> <p>Microsoft® Windows Server 2012 64-bit</p> <p>Microsoft® Windows Server 2012 R2 64-bit</p> <p>Microsoft® Windows Server 2016 64-bit</p> <p>Microsoft® Windows Server 2019 64-bit</p> <p><i>*For Windows 8.1 and Windows Server 2012 R2, make sure it is installed with the rollup (KB2919355) updated in April, 2014.</i></p>               |
| <b>OS for Control Client</b>   | <p>Microsoft® Windows 7 SP1 32-bit/64-bit</p> <p>Microsoft® Windows 8.1 32-bit/64-bit</p> <p>Microsoft® Windows 10 64-bit</p> <p>Microsoft® Windows Server 2008 R2 SP1 64-bit</p> <p>Microsoft® Windows Server 2012 64-bit</p> <p>Microsoft® Windows Server 2012 R2 64-bit</p> <p>Microsoft® Windows Server 2016 64-bit</p> <p>Microsoft® Windows Server 2019 64-bit</p> <p><i>*For Windows 8.1 and Windows Server 2012 R2, make sure it is installed with the rollup (KB2919355) updated in April, 2014.</i></p> |
| <b>OS for Mobile Client</b>    | <p>iOS 10.0 and later</p> <p>Android 5.0 and later</p>  |
| <b>OS for Visitor Terminal</b> | <p>Android 7.1 and later</p>  |
| <b>Database</b>                | <p>PostgreSQL V 9.6.13</p>  |
| <b>Browsers</b>                | <p>Internet Explorer 10/11 and above</p> <p>Chrome 61 and above</p> <p>Firefox 57 and above</p> <p>Safari 11 and above (running on Mac OS X 10.3/10.4)</p>  |
| <b>Virtual Machine</b>         | <p>VMware® ESXi™ 6.x</p> <p>Microsoft® Hyper-V with Windows Server 2012/2012 R2/2016 (64-bit)</p> <p><b>Note:</b> The Streaming Server and Control Client cannot run on the virtual machine.</p>  |
| <b>Failover Cluster</b>        | <p>Microsoft® Windows Server 2008 R2 SP1 64-bit</p> <p>Microsoft® Windows Server 2012 64-bit</p> <p>RoseReplicatorPlus_5.1.0_175-x64</p>  |

\*Server refers to SYS server in centralized deployment, and SYS as well as ADS server in distributed deployment.

## Chapter 2 Server Performance

### 2.1 SYS Server (without RSM)

**Notes:**

The following table shows:

- Performance of SYS server if the system is centralized deployed.
- Performance of SYS server together with ADS server if the system is distributed deployed.

| SYS Configurations             |  |         |  |
|--------------------------------|--|---------|--|
| Feature                        | Low-End  |         | High-End   |
| <b>CPU</b>                     | Intel® Core™ i5-4590 @ 3.30 GHz 3.30 GHz   |         | Intel® Xeon® E3-1220 V5 @ 3.00 GHz 3.00 GHz  |
| <b>RAM</b>                     | 8 GB   |         | 16 GB  |
| <b>NIC</b>                     | GbE Network Interface Card   |         | GbE Network Interface Card   |
| <b>HDD for OS</b>              | SATA-II 7200 RPM Enterprise Class HDD  |         | SATA-II 7200 RPM Enterprise Class HDD  |
| <b>HDD for Picture Storage</b> | Surveillance-class HDD or high performance network HDD. It should support 10 MB/s writing and 10 MB/s reading.                 |         | Enterprise-class HDD or high performance network HDD. It should support 20 MB/s writing and 20 MB/s reading. |
| <b>HDD Capacity</b>            | At least 650 GB  |         | At least 650 GB  |
| <b>OS</b>                      | Microsoft® Windows 8.1 64-bit  |         | Microsoft® Windows Server 2012 (R2) 64-bit   |
| Maximum Performance            |  |         |  |
| Feature                        |  | Low-End | High-End   |
| <b>Manageable Resources</b>    | <b>Managed Device IP Addresses</b><br><i>*Including Encoding Devices, Access Control Devices, and Security Control Devices</i> | 128     | 1,024  |
|                                | <b>Encoding Devices</b>  | 128     | Centralized Deployment: 1,024<br>Distributed Deployment: 2,048   |
|                                | <b>Cameras</b>   | 512     | Centralized Deployment: 3,000<br>Distributed Deployment: 1,0000  |

|   |   |                              |
|---|---|------------------------------|
| <b>Alarm Inputs</b><br><i>*Including Alarm Inputs of Security Control Devices</i>             | 512   | 3,000                        |
| <b>Alarm Outputs</b>  | 512   | 3,000                        |
| <b>Recording Servers</b>  | 64  |                              |
| <b>Streaming Servers</b>  | 64  |                              |
| <b>ANPR Cameras</b>   | 512   | 3,000                        |
| <b>People Counting Cameras</b>  | 60 (recommended max. value)   | 300 (recommended max. value) |
| <b>Facial Recognition Server</b>  | 16  | 64                           |
| <b>Heat Map Cameras</b>   | -   | 70 (recommended max. value)  |
| <b>Thermal Cameras</b>  | 5 (recommended max. value)  | 20 (recommended max. value)  |
| <b>Queue Management Cameras</b>   | 60 (recommended max. value)   | 300 (recommended max. value) |
| <b>Access Control Devices</b>   | 128   | 1,024                        |
| <b>Elevator Control Devices</b>   | 128   | 1,024                        |
| <b>Access Points (Doors + Floors)</b>   | 128   | 1,024                        |
| <b>Doors</b>  | 128   | 1,024                        |
| <b>Floors</b>   | 128   | 1,024                        |
| <b>Enrollment Station</b>   | 8   |                              |
| <b>Video Intercom Device</b>  | 1,024   |                              |
| <b>DS-5600 Series Face Recognition Terminals</b><br><i>*Applied with Hikvision Turnstiles</i> | 32<br><i>*If DS-5600 series devices are applied with third-party turnstiles, they are regarded as access control devices.</i> |                              |
| <b>Radars and Radar PTZ Cameras</b>   | 30  |                              |
| <b>Alarm Inputs of Security Control Devices</b>   | 512   | 2,048                        |
| <b>DeepinMind Servers</b>   | 64  |                              |

|                          |  |  |  |
|--------------------------|--|--|--|
|                          | <b>Security Audit Servers</b>                            | 8  |  |
|                          | <b>Dock Stations</b>                                     | 16   | 1,500  |
|                          | <b>Resource Groups</b>                                   | 1,000  |  |
|                          | <b>Resources in One Resource Group</b>                   | 64   |  |
|                          | <b>Security Control Partitions in One Resource Group</b> | 256  |  |
| <b>Area</b>              | <b>Areas</b>   | 512  | 3,000  |
|                          | <b>Area Hierarchies</b>                                  | 5  |  |
|                          | <b>Cameras in Each Area</b>                              | 256  |  |
|                          | <b>Alarm Inputs in Each Area</b>                         | 256  |  |
|                          | <b>Alarm Outputs in Each Area</b>                        | 256  |  |
| <b>Event &amp; Alarm</b> | <b>Alarm Priorities</b>                                  | 255  |  |
|                          | <b>Alarm Categories</b>                                  | 25   |  |
|                          | <b>Event and Alarm Rules</b>                             | 1,500  | Centralized Deployment: 3,000<br>Distributed Deployment: 10,000  |
|                          | <b>User-Defined Event Rules</b>                          | 400  |  |
|                          | <b>Arming Schedule Templates</b>                         | 200  |  |
|                          | <b>Events or Alarms Storage</b>                          | <ul style="list-style-type: none"> <li>● 30 events or alarms without picture per second.</li> <li>● 5 events or alarms with pictures (500 KB each, stored in SYS server) per second.</li> <li>● 20 events or alarms with pictures (500 KB each, stored in Recording Server) per second.</li> </ul> | <ul style="list-style-type: none"> <li>● 100 events or alarms without picture per second in centralized deployment.</li> <li>● 1,000 events or alarms without picture per second in distributed deployment.</li> <li>● 20 events or alarms with pictures (500 KB each, stored in SYS server) per second.</li> <li>● 80 events or alarms with pictures (500 KB each, stored in Recording Server) per second.</li> </ul> |

|                                |  |  |  |   |
|--------------------------------|--|--|--|---|
|                                | <b>Events or Alarms Sent to Clients</b>              | <ul style="list-style-type: none"> <li>● 30 events or alarms/s</li> <li>● 30 Clients/s (Mobile Clients and Control Clients)</li> </ul> | <ul style="list-style-type: none"> <li>● 120 events or alarms/s</li> <li>● 100 Clients/s (Mobile Clients and Control Clients)</li> </ul> |   |
|                                | <b>Event Triggered Capturing</b>                     | 20 cameras can be triggered to capture pictures concurrently per second.   |  |   |
|                                | <b>Alarm Triggered Recording</b>                     | 30 cameras can be triggered to record video concurrently per second.   | 128 cameras can be triggered to record video concurrently per second.  |   |
|                                | <b>Alarm Triggered Actions (Excluding Recording)</b> | 152 actions (excluding recording) can be triggered concurrently by alarms per second.  | 512 actions (excluding recording) can be triggered concurrently by alarms per second.  |   |
| <b>Recording</b>               | <b>Recording Schedules</b>                           | 512  | Centralized Deployment: 3,000<br>Distributed Deployment: 10,000  |   |
|                                | <b>Recording Schedule Templates</b>                  | 200  |  |   |
| <b>Map</b>                     | <b>Map</b>   | <b>Maps Linked to Each Area</b>  | 64   |   |
|                                |  | <b>Resolution</b>  | 8192x8192  |   |
|                                |  | <b>Size for Each Map</b>   | 10 MB  |   |
|                                |  | <b>Total Size for Maps</b>   | 2 GB   | 15 GB   |
|                                |  | <b>Maps</b>  | 128  | 1,024   |
|                                |  | <b>Cameras on Each Map</b>   | 16   | 128   |
|                                |  | <b>Alarm Inputs on Each Map</b>  | 16   | 128   |
|                                |  | <b>Alarm Outputs on Each Map</b>   | 16   | 128   |
|                                |  | <b>Labels on Each Map</b>  | 16   | 128   |
|                                |  | <b>UVSS on Each Map</b>  | 4  | 4   |
|                                |  | <b>Access Points on Each Map</b>   | 16   | 128   |
|                                |  | <b>Hot Regions on Each Map</b>   | 8  | 64  |
|                                |  | <b>Cameras on Maps in Total</b>  | 512  | Centralized Deployment: 3,000<br>Distributed Deployment: 10,000 |
|                                |  | <b>Alarm Inputs on Maps in Total</b>   | 512  | 3,000   |
|                                |  | <b>Alarm Outputs on Maps in Total</b>  | 512  | 3,000   |
| <b>Labels on Maps in Total</b> | 512  | 3,000  |  |   |



|   |                                       |                                       |   |   |  |
|---|---------------------------------------|---------------------------------------|---|---|--|
|   |                                       | <b>UVSS on Maps in Total</b>          | 4   | 4   |  |
|   |                                       | <b>Access Points on Maps in Total</b> | 32  | 512   |  |
|   |                                       | <b>Hot Regions on Maps in Total</b>   | 128   | 1,024   |  |
|   | <b>GIS Map</b>                        | <b>Elements in Total</b>              | 3,000   |   |  |
|   |                                       | <b>Sites</b>                          | 3,000   |   |  |
|   |                                       | <b>Hot Regions</b>                    | 128   | 1,024   |  |
|   |                                       | <b>Cameras</b>                        | 512   | Centralized Deployment: 3,000<br>Distributed Deployment: 10,000   |  |
|   |                                       | <b>Alarm Inputs</b>                   | 512   | 3,000   |  |
|   |                                       | <b>Alarm Outputs</b>                  | 512   | 3,000   |  |
|   |                                       | <b>UVSS</b>                           | 4   | 4   |  |
|   |                                       | <b>Access Points</b>                  | 32  | 512   |  |
| <b>Tags</b>   | 512                                   | 3,000                                 |   |   |  |
| <b>User &amp; Role</b>                                    | <b>Roles</b>                          |                                       | 400   | 3,000   |  |
|   | <b>Users</b>                          |                                       | 1,250   | 3,000   |  |
|   | <b>Roles Assigned to One User</b>     |                                       | <ul style="list-style-type: none"> <li>● 100 roles can be assigned to one user (Resources linked to one role &lt; 170);</li> <li>● 50 roles can be assigned to one user (Resources linked to one role &lt; 514).</li> </ul> | <ul style="list-style-type: none"> <li>● 100 roles can be assigned to one user (Resources linked to one role &lt; 1,000);</li> <li>● 50 roles can be assigned to one user (Resources linked to one role &lt; 3,000).</li> </ul> |  |
|   | <b>Concurrent Accesses via Client</b> |                                       | <ul style="list-style-type: none"> <li>● 30 Control Clients, Web Clients, or OpenAPI Clients access the system concurrently;</li> <li>● 30 Mobile Clients or OpenAPI Clients access the system concurrently.</li> </ul>     | <ul style="list-style-type: none"> <li>● 100 Control Clients, Web Clients, or OpenAPI Clients access the system concurrently;</li> <li>● 100 Mobile Clients or OpenAPI Clients access the system concurrently</li> </ul>        |  |
| <b>Data Storage (BI Data and Data Recorded in System)</b> | <b>Data Retention Period</b>          |                                       | 5,000,000 per Month and Stored for 3 Years  |   |  |
|   | <b>People Counting</b>                |                                       | 5 million   |   |  |
|   | <b>Heat Map</b>                       |                                       | 0.25 million  |   |  |
|   | <b>ANPR</b>                           |                                       | 60 million  |   |  |
|   | <b>Events</b>                         |                                       | 60 million  |   |  |

|                       |   |  |           |
|-----------------------|---|--|-----------|
|                       | <b>Alarms</b>   | 60 million   |           |
|                       | <b>Access Records</b>                                   | 1.4 billion  |           |
|                       | <b>Attendance Records</b>                               | 55 million   |           |
|                       | <b>Visitor Records</b>                                  | 10 million   |           |
|                       | <b>Operation Logs</b>                                   | 5 million  |           |
|                       | <b>Service Information Logs</b>                         | 5 million  |           |
|                       | <b>Service Error Logs</b>                               | 5 million  |           |
|                       | <b>Recording Tags</b>                                   | 60 million   |           |
| <b>Person</b>         | <b>Persons</b>  | 2,000  | 1,000,000 |
|                       | <b>Profiles</b>   | 2,000  | 1,000,000 |
|                       | <b>Cards</b>  | 10,000   | 250,000   |
|                       | <b>Fingerprints</b>                                     | 8,000  | 100,000   |
|                       | <b>Credentials (Cards + Fingerprints)</b>               | 10,000   | 250,000   |
|                       | <b>Size of Each Profile</b>                             | Recommended: 300 KB  |           |
|                       | <b>Total Size of Profiles</b>                           | 500 MB   | 300 GB    |
|                       | <b>Persons to Be Reviewed</b>                           | 10,000   |           |
| <b>Access Control</b> | <b>Persons for Access Control</b>                       | 2,000  | 50,000    |
|                       | <b>Visitors</b>   | 10,000   |           |
|                       | <b>Anti-Passback Rules</b>                              | 32   | 128       |
|                       | <b>Access Points in One Anti-Passback Rule</b>          | 16   |           |
|                       | <b>Access Groups</b>                                    | 16   | 512       |
|                       | <b>Persons in One Access Group</b>                      | 10,000   | 50,000    |
|                       | <b>Access Levels</b>                                    | 32   | 512       |
|                       | <b>Access Points in One Access Level</b>                | 32   | 512       |
|                       | <b>Access Levels Assigned to One Access Group</b>       | 8  |           |
|                       | <b>Access Schedules</b>                                 | 32   |           |
|                       | <b>Speed of Applying Persons' Credentials to Device</b> | <ul style="list-style-type: none"> <li>● Card: 50ms for one card</li> <li>● Fingerprint: 1.5s for one fingerprint</li> <li>● Face credential: 1s for one face picture</li> </ul> |           |

|                            |   |   |  |
|----------------------------|---|---|--|
| <b>Time and Attendance</b> | <b>Persons for Time and Attendance</b>                    | 2,000   | 10,000   |
|                            | <b>Attendance Groups</b>                                  | 16  | 256  |
|                            | <b>Persons in One Attendance Group</b>                    | 10,000  |  |
|                            | <b>Shift Schedules</b>                                    | 32  | 128  |
|                            | <b>Major Leave Type</b>                                   | 64  |  |
|                            | <b>Minor Leave Type in One Major Type</b>                 | 128   |  |
|                            | <b>Holidays</b>   | 16  |  |
| <b>Face Comparison</b>     | <b>Persons for Face Comparison</b>                        | 2,000   | 1,000,000  |
|                            | <b>Face Comparison Groups</b>                             | 16  | 64   |
|                            | <b>Storage of Face Matched/Mismatched Events</b>          | <ul style="list-style-type: none"> <li>● 120/s without pictures</li> <li>● 20/s with pictures (each picture 500 KB, stored in Recording Server)</li> </ul>  | <ul style="list-style-type: none"> <li>● 1000/s without pictures (distributed deployment)</li> <li>● 400/s without pictures (centralized deployment)</li> <li>● 100/s with pictures (each picture 500 KB, stored in Recording Server)</li> </ul> |
| <b>Vehicle (ANPR)</b>      | <b>UVSS (Under Vehicle Surveillance Systems)</b>          | 2   | 4  |
|                            | <b>Vehicle Lists</b>                                      | 13  | 100  |
|                            | <b>Vehicles</b>   | 60,000  | 500,000  |
|                            | <b>Undercarriage Pictures (Each 10 MB)</b>                | 512   | 3,000  |
|                            | <b>Storage of License Plate Matched/Mismatched Events</b> | <ul style="list-style-type: none"> <li>● 5/s with pictures (each picture 500 KB, stored in SYS server)</li> <li>● 20/s with pictures (each picture 500 KB, stored in Recording Server)</li> </ul> | <ul style="list-style-type: none"> <li>● 20/s with pictures (each picture 500 KB, stored in SYS server)</li> <li>● 100/s with pictures (each picture 500 KB, stored in Recording Server)</li> </ul>  |
| <b>Entrance &amp; Exit</b> | <b>Lanes</b>  | 8   |  |
|                            | <b>Vehicle Lists</b>                                      | 100   |  |
|                            | <b>Vehicles</b>   | 500,000   |  |
|                            | <b>Vehicles' Cards</b>                                    | 250,000   |  |
|                            | <b>Passing Frequency of Lanes</b>                         | 1 vehicle/1s for single lane  |  |
| <b>Report</b>              | <b>Regular Report Rules</b>                               | 100   |  |

|  |  |  |  |
|--|--|--|--|
|  | <b>Event or Alarm Rules in One Event/Alarm Report</b>    | 32   |  |
|  | <b>Records in One Sent Report</b>                        | 10,000 or 10 MB  |  |
|  | <b>Resources Selected for One Report</b>                 | <ul style="list-style-type: none"> <li>● 20 people counting cameras searched for one people counting report</li> <li>● 20 ANPR cameras searched for one vehicle analysis report</li> <li>● 20 queues searched for one queue analysis report</li> <li>● 20 presets searched for one temperature report</li> </ul> <p>*With this limitation, you can generate a neat and clear report via the Control Client and it costs less time.</p> |  |
| <b>Smart Wall</b>                                | <b>Decoding Devices</b>                                  | 32   |  |
|  | <b>Smart Walls</b>                                       | 32   |  |
|  | <b>Views</b>   | 1,000  |  |
|  | <b>Cameras in One View</b>                               | 256  |  |
|  | <b>View Groups</b>                                       | 100  |  |
|  | <b>Views in One View Group</b>                           | 10   |  |
|  | <b>Views Auto-Switched Simultaneously</b>                | 1,000  |  |
|  | <b>Concurrent Accesses via Control Client</b>            | 5 Control Clients access the system concurrently.  |  |
|  | <b>Operation Logs Storage</b>                            | 500,000  |  |
| <b>Alarms Displayed on Smart Wall as Actions</b> | 5 alarms per second (each alarm has 16 related cameras). |  |  |
| <b>Others</b>                                    | <b>Streaming Gateway</b>                                 | 50 cameras×2 Mbps input and 50 cameras×2 Mbps output   | 200 cameras×2 Mbps input and 200 cameras×2 Mbps output |

## 2.2 SYS Server (with RSM)

| SYS Configurations             |  |   |  |                              |
|--------------------------------|--|---|--|------------------------------|
| Feature                        | Low-End  |   | High-End   |                              |
| <b>CPU</b>                     | Intel® Xeon® E3-1220 V5 @ 3.00 GHz 3.00 GHz  |   | Intel® Xeon® E5-2620 V4 @ 2.40 GHz 2.40 GHz  |                              |
| <b>RAM</b>                     | 16 GB  |   | 16 GB  |                              |
| <b>NIC</b>                     | GbE Network Interface Card   |   | GbE Network Interface Card   |                              |
| <b>HDD for OS</b>              | SATA-II 7200 RPM Enterprise Class HDD  |   | SATA-II 7200 RPM Enterprise Class HDD  |                              |
| <b>HDD for Picture Storage</b> | Enterprise-class HDD or high performance network HDD<br>It should support 20 MB/s writing and 20 MB/s reading. |   | Enterprise-class HDD or high performance network HDD<br>It should support 20 MB/s writing and 20 MB/s reading. |                              |
| <b>HDD Capacity</b>            | At least 650 GB  |   | At least 650 GB  |                              |
| <b>OS</b>                      | Microsoft® Windows Server 2012 (R2) 64-bit   |   | Microsoft® Windows Server 2012 (R2) 64-bit   |                              |
| Maximum Performance            |  |   |  |                              |
| Feature                        |  | Low-End   | High-End   |                              |
| <b>Manageable Resources</b>    | <b>Current Site</b>  | <b>Cameras</b>  | 512  | 3,000                        |
|                                |  | <b>Encoding Devices</b>   | 128  | 1,024                        |
|                                |  | <b>Alarm Inputs</b><br><i>*Including Alarm Inputs of Security Control Devices</i> | 512  | 3,000                        |
|                                |  | <b>Alarm Outputs</b>  | 512  | 3,000                        |
|                                |  | <b>Recording Servers</b>  | 64   |                              |
|                                |  | <b>Streaming Servers</b>  | 64   |                              |
|                                |  | <b>ANPR Cameras</b>   | 512  | 3,000                        |
|                                |  | <b>People Counting Cameras</b>  | 60 (recommended max. value)  | 300 (recommended max. value) |
|                                |  | <b>Facial Recognition Server</b>  | 16   | 64                           |
|                                |  | <b>Heat Map Cameras</b>   | -  | 70 (recommended max. value)  |

|  |  |   |  |                              |
|--|--|---|--|------------------------------|
|  |  | <b>Thermal Cameras</b>  | 5 (recommended max. value)   | 20 (recommended max. value)  |
|  |  | <b>Queue Management Cameras</b>   | 60 (recommended max. value)  | 300 (recommended max. value) |
|  |  | <b>Access Control Devices</b>   | 128  | 1,024                        |
|  |  | <b>Elevator Control Devices</b>   | 128  | 1,024                        |
|  |  | <b>Access Points (Doors + Floors)</b>   | 128  | 1,024                        |
|  |  | <b>Doors</b>  | 128  | 1,024                        |
|  |  | <b>Floors</b>   | 128  | 1,024                        |
|  |  | <b>Enrollment Station</b>   | 8  |                              |
|  |  | <b>Video Intercom Device</b>  | 1,024  |                              |
|  |  | <b>DS-5600 Series Face Recognition Terminals</b><br><i>*Applied with Hikvision Turnstiles</i> | 32<br>*If DS-5600 series devices are applied with third-party turnstiles, they are regarded as access control devices.                       |                              |
|  |  | <b>Radars and Radar PTZ Cameras</b>   | 30   |                              |
|  |  | <b>Alarm Inputs of Security Control Devices</b>   | 512  | 2,048                        |
|  |  | <b>DeepinMind Servers</b>   | 64   |                              |
|  |  | <b>Security Audit Servers</b>   | 8  |                              |
|  |  | <b>Dock Stations</b>  | 16   | 128                          |
|  |  | <b>Resource Groups</b>  | 1,000  |                              |
|  |  | <b>Resources in One Resource Group</b>  | 64   |                              |
|  |  | <b>Security Control Partitions in One Resource Group</b>                                      | 256  |                              |
|  |  | <b>Central System</b>   | <b>Managed Device IP Addresses</b><br><i>*Including Encoding Devices, Access Control Devices, Security Control Devices, and Remote Sites</i> | 128                          |

|                          |   |  |  |         |
|--------------------------|---|--|--|---------|
|                          |   | <b>Cameras</b>   | 18,000   | 100,000 |
| <b>Area</b>              | <b>Current Site</b>                     | <b>Areas</b>   | 512  | 3,000   |
|                          |   | <b>Area Hierarchies</b>  | 5  |         |
|                          |   | <b>Cameras in Each Area</b>  | 256  |         |
|                          |   | <b>Alarm Inputs in Each Area</b>   | 256  |         |
|                          |   | <b>Alarm Outputs in Each Area</b>  | 256  |         |
|                          | <b>Central System</b>                   | <b>Areas from Remote Sites</b>   | 18,000   | 100,000 |
| <b>Event &amp; Alarm</b> | <b>Alarm Priorities</b>                 | 255  |  |         |
|                          | <b>Alarm Categories</b>                 | 25   |  |         |
|                          | <b>Event or Alarm Rules</b>             | <ul style="list-style-type: none"> <li>● 1,500 (Current Site)</li> <li>● 5,000 (Current Site and Remote Sites)</li> </ul>  | <ul style="list-style-type: none"> <li>● 3,000 (Current Site)</li> <li>● 10,000 (Current Site and Remote Sites)</li> </ul>   |         |
|                          | <b>User-Defined Event Rules</b>         | 400  |  |         |
|                          | <b>Arming Schedule Templates</b>        | 200  |  |         |
|                          | <b>Events or Alarms Storage</b>         | <ul style="list-style-type: none"> <li>● 30 events or alarms without picture per second.</li> <li>● 5 events or alarms with pictures (500 KB each, stored in SYS server) per second.</li> <li>● 20 events or alarms with pictures (500 KB each, stored in Recording Server) per second.</li> </ul> | <ul style="list-style-type: none"> <li>● 100 events or alarms without picture per second.</li> <li>● 20 events or alarms with pictures (500 KB each, stored in SYS server) per second.</li> <li>● 80 events or alarms with pictures (500 KB each, stored in Recording Server) per second.</li> </ul> |         |
|                          | <b>Events or Alarms Sent to Clients</b> | <ul style="list-style-type: none"> <li>● 30 events or alarms/s</li> <li>● 30 Clients/s (Mobile Clients and Control Clients)</li> </ul>   | <ul style="list-style-type: none"> <li>● 120 events or alarms/s</li> <li>● 100 Clients/s (Mobile Clients and Control Clients)</li> </ul>   |         |
|                          | <b>Event Triggered Capturing</b>        | 20 cameras can be triggered to capture pictures concurrently per second.   |  |         |
|                          | <b>Alarm Triggered Recording</b>        | 30 cameras can be triggered to record  | 128 cameras can be triggered to record   |         |

|                     |  |   |   |       |
|---------------------|--|---|---|-------|
|                     |  | video concurrently per second.  | video concurrently per second.  |       |
|                     | <b>Alarm Triggered Actions (Excluding Recording)</b> | 152 actions (excluding recording) can be triggered concurrently by alarms per second. | 512 actions (excluding recording) can be triggered concurrently by alarms per second. |       |
| <b>Recording</b>    | <b>Recording Schedules</b>                           | 21,000  | 30,000  |       |
|                     | <b>Recording Schedule Templates</b>                  | 200   |   |       |
| <b>Map</b>          | <b>Map</b>   | <b>Maps Linked to Each Area</b>   | 64  |       |
|                     |  | <b>Resolution</b>   | 8192x8192   |       |
|                     |  | <b>Size for Each Map</b>  | 10 MB   |       |
|                     |  | <b>Total Size for Maps</b>  | 2 GB  | 15 GB |
|                     |  | <b>Maps</b>   | 128   | 1,024 |
|                     |  | <b>Cameras on Each Map</b>  | 16  | 128   |
|                     |  | <b>Alarm Inputs on Each Map</b>   | 16  | 128   |
|                     |  | <b>Alarm Outputs on Each Map</b>  | 16  | 128   |
|                     |  | <b>Labels on Each Map</b>   | 16  | 128   |
|                     |  | <b>UVSS on Each Map</b>   | 2   | 4     |
|                     |  | <b>Access Points on Each Map</b>  | 16  | 128   |
|                     |  | <b>Hot Regions on Each Map</b>  | 8   | 64    |
|                     |  | <b>Cameras on Maps in Total</b>   | 512   | 3,000 |
|                     |  | <b>Alarm Inputs on Maps in Total</b>  | 512   | 3,000 |
|                     |  | <b>Alarm Outputs on Maps in Total</b>   | 512   | 3,000 |
|                     |  | <b>Labels on Maps in Total</b>  | 512   | 3,000 |
|                     |  | <b>UVSS on Maps in Total</b>  | 2   | 4     |
|                     | <b>Access Points on Maps in Total</b>                | 32  | 128   |       |
|                     | <b>Hot Regions on Maps in Total</b>                  | 128   | 1,024   |       |
|                     | <b>GIS Map</b>                                       | <b>Elements in Total</b>  | 3,000   |       |
| <b>Hot Regions</b>  |  | 128   | 1,024   |       |
| <b>Cameras</b>      |  | 512   | 3,000   |       |
| <b>Alarm Inputs</b> |  | 512   | 3,000   |       |



|   |                                       |                      |   |   |
|---|---------------------------------------|----------------------|---|---|
|   |                                       | <b>Alarm Outputs</b> | 512   | 3,000   |
|   |                                       | <b>UVSS</b>          | 2   | 4   |
|   |                                       | <b>Access Points</b> | 32  | 128   |
|   |                                       | <b>Tags</b>          | 512   | 3,000   |
| <b>User &amp; Role</b>                                    | <b>Roles</b>                          |                      | 400   | 3,000   |
|   | <b>Users</b>                          |                      | 1,250   | 3,000   |
|   | <b>Roles Assigned to One User</b>     |                      | <ul style="list-style-type: none"> <li>● 100 roles can be assigned to one user (Resources linked to one role &lt; 170);</li> <li>● 50 roles can be assigned to one user (Resources linked to one role &lt; 514).</li> </ul> | <ul style="list-style-type: none"> <li>● 100 roles can be assigned to one user (Resources linked to one role &lt; 1,000);</li> <li>● 50 roles can be assigned to one user (Resources linked to one role &lt; 3,000).</li> </ul> |
|   | <b>Concurrent Accesses via Client</b> |                      | <ul style="list-style-type: none"> <li>● 30 Control Clients, Web Clients, or OpenAPI Clients access the system concurrently;</li> <li>● 30 Mobile Clients or OpenAPI Clients access the system concurrently.</li> </ul>     | <ul style="list-style-type: none"> <li>● 100 Control Clients, Web Clients, or OpenAPI Clients access the system concurrently;</li> <li>● 100 Mobile Clients or OpenAPI Clients access the system concurrently</li> </ul>        |
| <b>Data Storage (BI Data and Data Recorded in System)</b> | <b>Data Retention Period</b>          |                      | Stored for 3 Years  |   |
|   | <b>People Counting</b>                |                      | 5 million   |   |
|   | <b>Heat Map</b>                       |                      | 0.25 million  |   |
|   | <b>ANPR</b>                           |                      | 60 million  |   |
|   | <b>Events</b>                         |                      | 60 million  |   |
|   | <b>Alarms</b>                         |                      | 60 million  |   |
|   | <b>Access Records</b>                 |                      | 1.4 billion   |   |
|   | <b>Attendance Records</b>             |                      | 55 million  |   |
|   | <b>Visitor Records</b>                |                      | 10 million  |   |
|   | <b>Operation Logs</b>                 |                      | 5 million   |   |
| <b>Service Information Logs</b>                           |                                       | 5 million            |   |   |

|                            |   |  |           |
|----------------------------|---|--|-----------|
|                            | <b>Service Error Logs</b>                               | 5 million  |           |
|                            | <b>Recording Tags</b>                                   | 60 million   |           |
| <b>Person</b>              | <b>Persons</b>  | 2,000  | 1,000,000 |
|                            | <b>Profiles</b>   | 2,000  | 1,000,000 |
|                            | <b>Cards</b>  | 10,000   | 250,000   |
|                            | <b>Fingerprints</b>                                     | 8,000  | 100,000   |
|                            | <b>Credentials (Cards + Fingerprints)</b>               | 10,000   | 250,000   |
|                            | <b>Size of Each Profile</b>                             | Recommended: 300 KB  |           |
|                            | <b>Total Size of Profiles</b>                           | 500 MB   | 300 GB    |
|                            | <b>Persons to Be Reviewed</b>                           | 10,000   |           |
| <b>Access Control</b>      | <b>Persons for Access Control</b>                       | 2,000  | 50,000    |
|                            | <b>Visitors</b>   | 10,000   |           |
|                            | <b>Anti-Passback Rules</b>                              | 32   | 128       |
|                            | <b>Access Points in One Anti-Passback Rule</b>          | 16   |           |
|                            | <b>Access Groups</b>                                    | 16   | 512       |
|                            | <b>Persons in One Access Group</b>                      | 10,000   | 50,000    |
|                            | <b>Access Levels</b>                                    | 32   | 512       |
|                            | <b>Access Points in One Access Level</b>                | 32   | 512       |
|                            | <b>Access Levels Assigned to One Access Group</b>       | 8  |           |
|                            | <b>Access Schedules</b>                                 | 32   |           |
|                            | <b>Speed of Applying Persons' Credentials to Device</b> | <ul style="list-style-type: none"> <li>● Card: 50ms for one card</li> <li>● Fingerprint: 1.5s for one fingerprint</li> <li>● Face credential: 1s for one face picture</li> </ul> |           |
| <b>Time and Attendance</b> | <b>Persons for Time and Attendance</b>                  | 2,000  | 10,000    |
|                            | <b>Attendance Groups</b>                                | 16   | 256       |
|                            | <b>Persons in One Attendance Group</b>                  | 10,000   |           |
|                            | <b>Shift Schedules</b>                                  | 32   | 128       |
|                            | <b>Holidays</b>   | 16   |           |
|                            | <b>Major Leave Type</b>                                 | 64   |           |

|                            |   |  |   |
|----------------------------|---|--|---|
|                            | <b>Minor Leave Type in One Major Type</b>                 | 128  |   |
| <b>Face Comparison</b>     | <b>Persons for Face Comparison</b>                        | 2,000  | 10,000  |
|                            | <b>Face Comparison Groups</b>                             | 16   | 64  |
|                            | <b>Storage of Face Matched/Mismatched Events</b>          | <ul style="list-style-type: none"> <li>● 120/s without pictures</li> <li>● 20/s with pictures (each picture 500 KB, stored in Recording Server)</li> </ul>   | <ul style="list-style-type: none"> <li>● 400/s without pictures</li> <li>● 100/s with pictures (each picture 500 KB, stored in Recording Server)</li> </ul>   |
| <b>Vehicle (ANPR)</b>      | <b>UVSS (Under Vehicle Surveillance Systems)</b>          | 2  | 4   |
|                            | <b>Vehicle Lists</b>                                      | 13   | 100   |
|                            | <b>Vehicles</b>   | 60,000   | 500,000   |
|                            | <b>Undercarriage Pictures (Each 10 MB)</b>                | 512  | 3,000   |
|                            | <b>Storage of License Plate Matched/Mismatched Events</b> | <ul style="list-style-type: none"> <li>● 5/s with pictures (each picture 500 KB, stored in SYS server)</li> <li>● 20/s with pictures (each picture 500 KB, stored in Recording Server)</li> </ul>  | <ul style="list-style-type: none"> <li>● 20/s with pictures (each picture 500 KB, stored in SYS server)</li> <li>● 120/s with pictures (each picture 500 KB, stored in Recording Server)</li> </ul> |
| <b>Entrance &amp; Exit</b> | <b>Lanes</b>  | 8  |   |
|                            | <b>Vehicle Lists</b>                                      | 100  |   |
|                            | <b>Vehicles</b>   | 500,000  |   |
|                            | <b>Vehicles' Cards</b>                                    | 250,000  |   |
|                            | <b>Passing Frequency of Lanes</b>                         | 1 vehicle/1s for single lane   |   |
| <b>Report</b>              | <b>Regular Report Rules</b>                               | 100  |   |
|                            | <b>Event or Alarm Rules in One Event/Alarm Report</b>     | 32   |   |
|                            | <b>Records in One Sent Report</b>                         | 10,000 or 10 MB  |   |
|                            | <b>Resources Selected for One Report</b>                  | <ul style="list-style-type: none"> <li>● 20 people counting cameras searched for one people counting report</li> <li>● 20 ANPR cameras searched for one vehicle analysis report</li> <li>● 20 queues searched for one queue analysis report</li> <li>● 20 presets searched for one temperature report</li> </ul> <p>*With this limitation, you can generate a neat and clear report via the Control Client and it costs less time.</p> |   |
| <b>Smart Wall</b>          | <b>Decoding Devices</b>                                   | 32   |   |

|               |  |  |  |
|---------------|--|--|--|
|               | <b>Smart Walls</b>                               | 32   |  |
|               | <b>Views</b>                                     | 1,000  |  |
|               | <b>Cameras in One View</b>                       | 256  |  |
|               | <b>View Groups</b>                               | 100  |  |
|               | <b>Views in One View Group</b>                   | 10   |  |
|               | <b>Views Auto-Switched Simultaneously</b>        | 1,000  |  |
|               | <b>Concurrent Accesses via Control Client</b>    | 5 Control Clients access the system concurrently.        |  |
|               | <b>Operation Logs Storage</b>                    | 500,000  |  |
|               | <b>Alarms Displayed on Smart Wall as Actions</b> | 5 alarms per second (each alarm has 16 related cameras). |  |
| <b>Others</b> | <b>Streaming Gateway</b>                         | 50 cameras×2 Mbps input and 50 cameras×2 Mbps output     | 200 cameras×2 Mbps input and 200 cameras×2 Mbps output |

## 2.3 Streaming Server

| Configurations          |  |  |
|-------------------------|--|--|
| Feature                 | Low-End  | High-End   |
| <b>CPU</b>              | Intel® Core™ i5-4590 @ 3.30 GHz                        | Intel® Xeon® E3-1220 V5 @ 3.00 GHz                     |
| <b>RAM</b>              | 8 GB   | 16 GB  |
| <b>NIC</b>              | GbE Network Interface Card                             | GbE Network Interface Card                             |
| <b>HDD Type</b>         | SATA-II 7200 RPM Enterprise Class Hard Drives          | SATA-II 7200 RPM Enterprise Class Hard Drives          |
| <b>HDD Capacity</b>     | 10 GB for Streaming Server Log Files                   | 10 GB for Streaming Server Log Files                   |
| Maximum Performance     |  |  |
| <b>Input and Output</b> | 200 streams×2 Mbps input and 200 streams×2 Mbps output | 300 streams×2 Mbps input and 300 streams×2 Mbps output |

## Chapter 3 Control Client Performance

### 3.1 Decoding Performance

**Notes:**

- The performance refers to maximum live view channels within up to 80% of CPU consumption (software decoding) or up to 80% of video engine load/decoding value (hardware decoding).
- You can switch to hardware decoding in **System** -> **Image**. If the OS of your PC is Windows 7, make sure DirectX (D3DX9\_43.dll and D3DCompiler\_43.dll) have been installed, or the hardware decoding will fail and it will switch to software decoding. To realize hardware decoding and reach the following maximum decoding performance, click [here](#) to download and install DirectX.

| Configurations                   |                                |                 |                                  |                            |                                  |                 |
|----------------------------------|--------------------------------|-----------------|----------------------------------|----------------------------|----------------------------------|-----------------|
| Feature                          | Configuration 1                |                 | Configuration 2                  |                            | Configuration 3                  |                 |
| <b>CPU</b>                       | Intel® Core™ i5-9400/F         |                 | Intel® Core™ i3-8100k @ 3.60 GHz |                            | Intel® Core™ i7-8700k @ 3.70 GHz |                 |
| <b>RAM</b>                       | 8 GB                           |                 | 8 GB                             |                            | 16 GB                            |                 |
| <b>NIC</b>                       | GbE Network Interface Card     |                 | GbE Network Interface Card       |                            | GbE Network Interface Card       |                 |
| <b>Graphics Card</b>             | NVIDIA® GeForce GTX 1050Ti     |                 | Intel® UHD Graphics 630+GT1030   |                            | NVIDIA® GeForce GTX 2080         |                 |
| <b>OS</b>                        | Microsoft® Windows 10 (64-bit) |                 | Microsoft® Windows 10 (64-bit)   |                            | Microsoft® Windows 10 (64-bit)   |                 |
| Performance in Software Decoding |                                |                 |                                  |                            |                                  |                 |
| Encoding Format                  | Frame Rate (fps)               | Bit Rate (Mbps) | Resolution                       | Maximum Live View Channels |                                  |                 |
|                                  |                                |                 |                                  | Configuration 1            | Configuration 2                  | Configuration 3 |
| <b>H.264</b>                     | 30                             | 0.5             | CIF                              | 163                        | 97                               | 193             |
|                                  | 30                             | 1               | 4CIF                             | 81                         | 38                               | 80              |

|   | 30               | 3               | 720p       | 33                         | 14              | 43              |
|---|------------------|-----------------|------------|----------------------------|-----------------|-----------------|
|   | 30               | 6               | 1080p      | 16                         | 7               | 22              |
|   | 30               | 8               | 3 MP       | 12                         | 4               | 17              |
|   | 30               | 12              | 8 MP       | 4                          | 1               | 7               |
| <b>H.264+</b>                           | 30               | 1               | 720p       | 40                         | 21              | 38              |
|   | 30               | 3               | 1080p      | 16                         | 8               | 25              |
|   | 30               | 4               | 3 MP       | 13                         | 6               | 14              |
| <b>H.265</b>                            | 30               | 1               | 720p       | 29                         | 14              | 47              |
|   | 30               | 3               | 1080p      | 12                         | 5               | 20              |
|   | 30               | 4               | 3 MP       | 8                          | 3               | 13              |
|   | 30               | 6               | 8 MP       | 2                          | 1               | 4               |
| <b>H.265+</b>                           | 30               | 0.5             | 720p       | 40                         | 16              | 56              |
|   | 30               | 1               | 1080p      | 16                         | 6               | 28              |
|   | 30               | 2               | 3 MP       | 9                          | 4               | 17              |
|   | 30               | 3               | 8 MP       | 3                          | 1               | 5               |
| <b>Performance in Hardware Decoding</b> |                  |                 |            |                            |                 |                 |
| Encoding Format                         | Frame Rate (fps) | Bit Rate (Mbps) | Resolution | Maximum Live View Channels |                 |                 |
|   |                  |                 |            | Configuration 1            | Configuration 2 | Configuration 3 |
| <b>H.264</b>                            | 30               | 0.5             | CIF        | 102                        | 57              | 94              |

|               |    |     |       |    |    |    |
|---------------|----|-----|-------|----|----|----|
|               | 30 | 1   | 4CIF  | 73 | 30 | 76 |
|               | 30 | 3   | 720p  | 36 | 16 | 41 |
|               | 30 | 6   | 1080p | 17 | 8  | 20 |
|               | 30 | 8   | 3 MP  | 12 | 5  | 14 |
|               | 30 | 12  | 8 MP  | 5  | 2  | 6  |
| <b>H.264+</b> | 30 | 1   | 720p  | 38 | 14 | 41 |
|               | 30 | 3   | 1080p | 18 | 7  | 20 |
|               | 30 | 4   | 3 MP  | 12 | 5  | 14 |
| <b>H.265</b>  | 30 | 1   | 720p  | 33 | 16 | 45 |
|               | 30 | 3   | 1080p | 17 | 8  | 29 |
|               | 30 | 4   | 3 MP  | 12 | 6  | 21 |
|               | 30 | 6   | 8 MP  | 4  | 2  | 8  |
| <b>H.265+</b> | 30 | 0.5 | 720p  | 32 | 17 | 50 |
|               | 30 | 1   | 1080p | 17 | 9  | 28 |
|               | 30 | 2   | 3 MP  | 11 | 6  | 22 |
|               | 30 | 3   | 8 MP  | 4  | 2  | 8  |

## 3.2 Other Performance

**Note:** The performance refers to the maximum performance of one Control Client, running on the PC of the following configurations.

| Control Client Configuration |  |  |
|------------------------------|--|--|
| <b>CPU</b>                   | Intel® Core™ i5-4590 @ 3.30 GHz 3.30 GHz                               |  |
| <b>RAM</b>                   | 8 GB   |  |
| <b>NIC</b>                   | GbE Network Interface Card   |  |
| <b>OS</b>                    | Microsoft® Windows 8.1 64-bit  |  |
| <b>Graphics Card</b>         | NVIDIA® GeForce GTX 970  |  |
| Maximum Performance          |  |  |
| <b>Resource</b>              | <b>Areas</b>   | 3,000  |
|                              | <b>Resources in Each Area</b>  | 256  |
|                              | <b>Cameras Cached in Total</b>   | 5,000  |
|                              | <b>Cameras When Login in Small Scale Display Mode</b>                  | Less than 512  |
|                              | <b>Cameras Supported in Small Scale Display Mode</b>                   | 3,000  |
| <b>Event and Alarm</b>       | <b>Max. Frequency of Alarm Receiving (Face and Access Control)</b>     | 100 alarms per second (last for 12 seconds), including 20 alarms with pictures (500 KB each) and 80 without pictures.            |
|                              | <b>Average Frequency of Alarm Receiving (Face and Access Control)</b>  | 20 alarms with pictures (500 KB each) and 20 without pictures.   |
|                              | <b>Max. Frequency of Event Receiving</b>                               | 100 events per second (last for 12 seconds), including 20 events with pictures (500 KB each) and 80 without pictures.            |
|                              | <b>Average Frequency of Event and Alarm Receiving</b>                  | 20 events with pictures (500 KB each) and 40 without pictures.<br>20 alarms with pictures (500 KB each) and 20 without pictures. |
|                              | <b>Alarms Displayed in Alarm Center</b>                                | 2,000  |
|                              | <b>Unacknowledged Alarms Displayed</b>                                 | 5,00   |
|                              | <b>Alarms Displayed on Smart Wall (Decoding Wall and Graphic Wall)</b> | 5 alarms per second  |
|                              | <b>Alarms in One Window on Smart Wall</b>                              | 64 Alarms  |
| <b>View</b>                  | <b>Public Views</b>  | 100  |
|                              | <b>Private Views</b>   | 100 for each user.   |
|                              | <b>Public View Groups</b>  | 100  |
|                              | <b>Private View Groups</b>   | 100 for each user.   |
|                              | <b>Cameras in One View</b>   | 64   |
| <b>Monitoring</b>            | <b>Events Displayed in Event List</b>                                  | 500  |



|                          |   |   |
|--------------------------|---|---|
|                          | <b>Events in User-Defined Event List</b>        | 500   |
|                          | <b>Radar PTZ Cameras and Radars on Map</b>      | Less than 20 radar PTZ cameras and 30 radars recommended. |
|                          | <b>Face Comparison Groups Subscribed</b>        | 10  |
|                          | <b>Channels in Live View</b>                    | 256   |
|                          | <b>Channels in People Density Live View</b>     | 8   |
|                          | <b>Windows of Zooming Area in Live View</b>     | 5   |
|                          | <b>Channels in Two-Way Audio</b>                | 1   |
|                          | <b>Channels in Playback</b>                     | 16  |
|                          | <b>Channels in Reverse Playback</b>             | 9   |
|                          | <b>Windows of Zooming Area in Playback</b>      | 5   |
|                          | <b>Channels in Synchronous Playback</b>         | 16  |
|                          | <b>Channels in Visual Tracking</b>              | 1   |
| <b>Door and Elevator</b> | <b>Doors or Elevators Controlled in a Batch</b> | 512   |
|                          | <b>Events Displayed in Event List</b>           | 200 with pictures.  |
| <b>Video Intercom</b>    | <b>Channels for Video Intercom</b>              | 1   |
| <b>Entrance and Exit</b> | <b>Lanes</b>                                    | 8   |
|                          | <b>Live View of One Lane</b>                    | 1   |
|                          | <b>Events Displayed in Event List</b>           | 200 with pictures.  |
| <b>Health Monitoring</b> | <b>Nodes in Topology</b>                        | 512   |
| <b>Download Center</b>   | <b>Tasks in Total</b>                           | 5,000   |
|                          | <b>Tasks Waiting for Downloading</b>            | 500   |
|                          | <b>Tasks Waiting for Uploading</b>              | 500   |
|                          | <b>Tasks in Downloading Simultaneously</b>      | 3   |
|                          | <b>Tasks in Uploading Simultaneously</b>        | 3   |